

## **Grantier Oil Co., Inc.**

**292 MacArthur Avenue**

**PO Box 686**

**Cobleskill, NY 12043**

**grantieroil@gmail.com**

**Phone (518) 234-7146 Fax (518) 234-2185**

Thank you for your inquiry to obtain services through our company. Enclosed please find the form (s) necessary to establish an account with us. Please complete and return the form (s) to our office either in person, by mail, or by fax as soon as possible. Once we have received your reply we will notify you regarding eligibility. If you have any further questions please do not hesitate to contact our office and we will be happy to assist you  
Thank you again for choosing Grantier Oil Co., Inc.

Grantier Oil Co., Inc.

### **INSTRUCTIONS**

The following pages are electronic forms. You may type your data **directly** into the information boxes by using the **TAB key**, or to **browse** the form use the **UP or DOWN** arrow keys. After you complete a page save (Ctrl+S) the info before going to the next page. Once all the forms are complete Save it. Then you may E-Mail the complete file back to Grantier and keep the saved file for you records.

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[grantieroil@gmail.com](mailto:grantieroil@gmail.com)

*Residential Credit Application\**

## Personal Information:

Name		Social Security # (last four digits)		DOB	
Physical Address		City	State	Zip	
Billing Address (if different than Physical Address)		City	State	Zip	
		Check if in the Johnstown or Gloversville School District			
County		Check box if in Schenectady County			

Delivery Instructions-Identifying markers, location of fill pipes, etc.				
Home Phone		Cell Phone		
Email		Owner	Renter	Landlord Name and Phone #
Fuel Oil, Blend, or Kero	Propane	Tank Size	Uses	
Auto Delivery or Will Call (Fuel Oil Only)		Gallons Used Yearly		

If you rent please state who is responsible for all service work performed

## Employment Information

Employment	Phone
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## Spouse Information:

Spouse's Name		Social Security # (last four digits)		DOB	
Employment					
Work Phone		Spouse Cell Phone			

## Additional Contact info:

Please list anyone else you wish to have access to your account. Please note that only the individual(s) listed on this form will have access to your account. It is strongly recommended to have an additional contact especially in emergency situations.

Name		Phone	
Name		Phone	

**Notice to buyer(s): Do not sign before you read the agreement below. You are entitled to a copy of this agreement and the information regarding your rights to dispute billing errors. Additional Terms and Conditions apply.**

**\*Notice:** I, the undersigned state that the above information is provided to GRANTIER OIL CO., INC. for the purpose of opening a 25 day charge account. By signing I give GRANTIER OIL CO., INC. permission to request a credit report from their reporting agency. I further agree to pay any and all collection costs/attorney fees in the event of payment default under UCC regulations. I further understand that deliveries are payable within 25 days. If deliveries are not paid within 25 days, I will pay any and all late charges per month and my account will be placed on hold. **Please be advised any returned checks will be charged all applicable fees assessed by both our financial institution and Grantier Oil Co., Inc.**

Buyers Signature		Date	
Spouse's Signature		Date	

**Note: By typing your name in full followed by your typed initials, this will count as an authorized signature.**

*\*Subject to change*

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### *Credit/Debit Card Deduction Authorization*

\*\*\*\*\*THIS IS AN OPTIONAL SERVICE\*\*\*\*\*

I hereby authorize Grantier Oil Co., Inc. to initiate payment deductions from my credit/debit card provided below pursuant to the following:

Please check all that apply: (X)

All deliveries of fuel oil and/or LP gas will be billed within 7 days from the date of delivery

All service work performed with a maximum cost of \$300.00 will be billed within 10 days of service provided.\* Any service work performed costing more than \$300.00 will have an invoice mailed and will require authorization from said customer.

We accept Discover, Master Card, and Visa.

### *Credit/Debit Card Type*

*Please check applicable card: (X)*

Visa

MasterCard

Discover

Billing Zip Code

Credit Card Number

Expiration Date

CVV (3 digit code on back of card)

Signature

Date

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***Terms and Conditions\****

· The determination of tank size is that of the company. LP gas tank quantity and sizes are determined based upon multiple factors. Delivery schedules are at the discretion of the company.

Minimum usage fees, delivery fees, and rental fees may apply to certain accounts based on usage. Tanks with less than one turn around or generator accounts will be subject to additional fees.

· In cases of extreme weather such as floods, ice, and snow storms, etc. no deliveries will be made until your driveway has been cleared of all snow/ice and anti skid material is in place leaving the driveway accessible to our equipment. If, due to your encouragement, our driver enters your driveway when he believes it to be unsafe, you will be billed for the towing of the vehicle and for any damages to the vehicle that may have been incurred. We reserve the right to relinquish all liabilities incurred and transfer to the land owner in such instances.

· In the event that any equipment owned by Grantier Oil Co., Inc. has been tampered with, in any form, without the express authorization by the company, will result in immediate termination of services provided by Grantier Oil Co., Inc. All termination charges will apply as stated.

· Payment is due **Net 25** days from day of delivery; this is the original invoice date.

· **ALL** LP gas accounts are on automatic delivery.

· A discount of .10 cents per gallon may be taken for payment remitted within 7 days from the date of invoice (date of delivery). Envelopes must be post marked accordingly.

· A driver's delivery ticket (original invoice) will be left at the residence where the delivery was made noting gallons delivered. Accounts requesting delivery tickets to be mailed will be done so to the billing address on file within **5** days of delivery. Discount terms stated above still apply; no exceptions.

· Late fees accrue **25** days after the date of invoice at a rate of 2% every **25** days. Any account in default will be subject to service disruption.

· All out of gas and emergency deliveries at the fault of the consumer will be subject to a \$100.00 off route fee or \$175.00 after hours fee charge payable to the driver at the time of delivery. All gas run outs at the fault of the consumer will be charged a service fee for a technician to leak test the system-this is law! The account holder or a person over 18 years of age **must** be present during testing and must be paid to the technician at time of testing. No exceptions will be made.

· Termination of service **must** be supplied to our office by phone or in writing. All LP terminations are charged \$100.00 per account; any remaining gallons will be credited back at the market price per gallon. We will retrieve our equipment at our earliest convenience.

· Monthly billing statements are generated on or around the 25<sup>th</sup> of every month. This statement will provide account activity since the prior month's last billing statement. This form is not to be confused with an invoice (delivery ticket).

· All accounts in default of **90** days will be submitted to pre-collections. Days 30-60 have provided you with notification via statement and in some cases phone calls. You will be provided a date that payment in full is due by to avoid legal action. After 7 days and no payment we will terminate service and retrieve our equipment at our earliest convenience. Your account will then be assessed all fees associated with LP Termination, collection, and legal efforts. If payment is made after the given date fees may still apply and we reserve the right to discontinue service at any time thereafter without further notification. If you have multiple accounts a default of one will affect all accounts and the same terms apply per account.

· All service work performed after regular business hours (8:00am-4:30pm; Monday through Friday) will be billed at an after hours/emergency rate.

· LP Gas is billed at a price per gallon based on usage. Many factors are contributed to rate calculation; periodically rates will be reviewed and any necessary adjustments to your rate will be made.

· The company is not liable for any incidents and their results due to incorrect contact information. Any changes to contact information must be provided by the consumer in a timely manner. Any changes to billing information must be done so by the original account holder or legal representative. In this case a new account will be established.

\_\_\_\_\_  
**Customer Printed Name**

\_\_\_\_\_  
**Customer Signature**

\_\_\_\_\_  
**Date**

**Note: By typing your name in full followed by your initials, will count as an authorized signature.**

*\*Subject to change*

03.25.21

4/27/2023

## Propane Customer Bill of Rights

Residential customers with signed contracts for exclusive delivery into a supplier owned liquified petroleum gas (LPG) tank, have the right to purchase LPG from a temporary emergency supplier notwithstanding the provisions of the contract, when:

The customer reasonably believes the amount of LPG in their tank will be insufficient to meet their needs and, after a good faith effort, has been unable to obtain an LPG delivery from the customer's regular LPG supplier within 24 hours of the customer's request when:

1. A federal, state, or local emergency has been declared,

or

2. Severe weather or other similar circumstance that may result in an individual being placed in imminent danger of death or injury or may result in a building structure and/or its fixtures being at risk of significant damage due to lack of heat caused by the lack of sufficient liquified petroleum gas to heat the residence.

Under these emergency situations, the regular LPG supplier or the temporary emergency supplier can only impose its usual charges and is prohibited from charging any additional fees or penalties for the LPG delivery and, as of April 7, 2023, all contracts offered by regular and temporary suppliers are required to include these provisions in their contracts.

Report Violations to NYS Bureau of Weights and Measures 518-457-3146

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*Business Application for Credit*

<b>Company Name</b>	<b>Federal Tax Id #</b>	<b>Contact Name</b>		
<b>Delivery Address</b>	<b>City</b>	<b>State</b>	<b>Zip</b>	
<b>Billing Address (if different than delivery address)</b>	<b>City</b>	<b>State</b>	<b>Zip</b>	
<b>County</b>	<b>E-mail address</b>			
<b>Business Phone</b>	<b>Fax #</b>			
<b>Business Owner's Name</b>	<b>Owner Contact #</b>			
<b>Last four numbers of owner's social security</b>	<b>Owner's Date of Birth</b>			

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Buyers Signature	Date

**Note: By typing your name in full followed by your typed initials, will count as an authorized signature.**